

SAicorp Insurance Assistance for Bushfire Claims

The recent bushfires in the Adelaide Hills and Kangaroo Island have caused significant damage to domestic property and various Government assets and infrastructure.

In order to provide guidance to Government Agencies on how to make an insurance claim for losses incurred as a result of these events the following information is provided.

- SAicorp requests agencies create and maintain a **separate, dedicated ledger account** for all costs and expenses attributable to the claim.
- Collate and keep documentation in relation to any losses, for example:
 - Photographs of damaged/destroyed property
 - Internal communications providing details of damage
 - Copies of quotes or invoices
- SAicorp's Claims Manager is the initial contact for claims and will be coordinating claims and appointing assessors where required. Contact details are below:

Jane Hart, Claims Manager

Phone: (08) 8226 3429

Mobile: 0428 069 542

Email: jane.hart@sa.gov.au

- Queries regarding the scope of SAicorp's cover can be directed to:

Liane Lawton, Principal Insurance Analyst

Phone: (08) 8226 2033

Email: liane.lawton@sa.gov.au

What is covered by SAicorp?

The following provides a brief overview of what is claimable under your SAicorp Agency Agreement.

Property

- Replacement of or repair to damaged buildings and infrastructure
- Replacement/repair of contents, plant and equipment
- Demolition of damaged property
- Removal of debris and site clearing

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Business Interruption/Consequential Loss

- Loss of Revenue suffered as a result of damaged property
- Additional increased costs of working

Additional increased costs of working are additional costs incurred by the Agency following loss or damage to property in order to maintain normal operations. Examples of such costs are:

- the costs involved in setting up a temporary office to maintain service to the public
- hire of temporary plant and/or equipment
- temporary employment of additional staff

What is not covered by SAicorp?

Costs arising from your Agency providing assistance to bushfire affected persons or communities are not covered under the SAicorp insurance arrangements and should be referred to your Department of Treasury and Finance Account Manager.