

# **CLAIM ADVICE** for Cargo Claims

#### Who is Reporting the claim

Name

Insured intermediary Other

**Ongoing Contact** 

As Above

Other Name

Contact Phone

Email

**Insured Details** 

Policy Number

Type of Policy Cargo Carriers

Insured Name

Address

Suburb / Town

State/ Territory

## **GST Information**

Is the Insured Registered for GST

Yes No

What is the Insured's ABN

Can the insured claim an ITC Yes No

If yes, what percentage

## **Banking Details**

If we determine that part or the insured's entire claim can be settled, indicate the preferred method of settlement:

If EFT, please advise preferred bank account details

Account Name

BSB

Account No.

# Are you the owner of the items being claimed

Yes No

If No, please advise details of the owner

## **Incident Details**

Journey from location

Journey to location

When did the loss happen

If the loss date is unknown, when did the journey begin

What happened

Where are the items being claimed for now located

### **Description of items lost or damaged**

Item	Amount

#### What you will need to support your claim

Proof of Transit

(any of these documents will be regarded as proof of Transit)

Consignment Note Delivery Docket

Bill of Lading/ Airway Bill Other

Proof of Damage or Loss

(any of these documents will be regarded as proof of Damage or Loss)

Photos of Damage Repairer Report

Damage Inspection Report

Carrier Confirmation of Loss

Proof of Ownership

(any of these documents will be regarded as proof of Ownership)

Commercial Invoice for purchase of the items

Letter of demand from the owner of the items