

Government Travel Insurance

Insurance cover is provided for overseas, interstate and intrastate travel on SA Government business for a maximum of six months (180 days).

Covers all South Australian Government Agencies and Statutory Authorities covered under the Government's Insurance and Risk Management arrangements as administered by SAFA. General Travel Insurance enquiries should be made to SAFA on 08 8429 0694.

This policy is underwritten by Accident and Health International Pty Ltd. The policy number that should be quoted in all interactions with the insurer is 0023171.

Claims enquiries should be made to Accident and Health International Assist (AHI Assist). If you require assistance anywhere in the world, contact the local telephone operator and ask for a reverse charge call to AHI Assist on:

Emergency Contact Number: +61 2 8330 1222

Email: help@ahiassist.com.au

SMS: +61 488 863 244

What to do in the event of a claim

Contact the Emergency Contact Number for assistance and advice.

Medical Expenses or Emergency

You may choose to retain the account and doctor's statement and present a claim for reimbursement upon your return. These claims should be submitted to SAFA who will forward the documentation to the insurer on your behalf.

Loss or Damage to Baggage/Money

It is important to report the incident to the relevant authority, i.e. Police, Airline, etc. and obtain written verification that you have reported the loss.

You may choose to retain the account and present it together with any applicable police report for reimbursement upon your return. These claims should be submitted to SAFA who will forward the documentation to the insurer on your behalf.

What am I covered for?

This is a summary only. Refer to the Policy Document for complete details. The Policy Document is available at www.safa.sa.gov.au.

Covering	Limits / Excess
Personal Accident & Sickness (Death & Capital Benefits)	Death & Capital Benefits up to a maximum of \$250,000, Weekly Benefit: 85% of earnings to a maximum of \$2,000
Kidnap, Detention, Extortion and Ransom	\$1,000,000 maximum per event
Medical, Additional Expenses, Medical Evacuation and AHI Assist	Unlimited for 24 months - Excess: Nil Medical Expenses must be incurred outside of Australia
Loss of Deposits and Cancellation Charges	Loss of Deposits – Limit \$100,000 Cancellation Charges – Unlimited Excess: Nil
Baggage, Travellers Cheques, Travel Documents and Credit Cards (Limit any one item \$10,000)	\$20,000 – Excess: Baggage – Nil Money/Travel Documents - \$50
Computers and Electronic Equipment	\$10,000 – Excess: \$250
Extra Territorial Workers Compensation	\$1,000,000
Delayed Baggage	Eight (8) hours or more – Limit \$5,000
Hire Car Excess Expense	Up to \$5,000
Personal Liability	\$10,000,000
Evacuation Cover and Personal Safety	\$50,000