

Travel Insurance

Scope of Cover

- This insurance cover is underwritten by Accident & Health International. SAFA Insurance Services facilitates the annual renewal of this policy.
- Covers employees of South Australian Government Agencies and Statutory Authorities covered under the Government's Insurance and Risk Management arrangements.
- Applicable for employees on approved business travel over 50 kilometres from the employee's usual place of residence or business premises.
- Limited personal travel can be included. Please refer to SAFA Insurance Services for further details.
- Travel solely funded by employees is not covered.
- There is no automatic cover for pre-existing medical conditions. Please contact SAFA Insurance Services if you require clarification.



Cover is automatic and applies to intrastate, interstate and overseas travel.

There is no need to notify SAFA Insurance Services prior to commencement of your trip.

What is covered?

The table below is a summary, showing some of the most common items. Please refer to the Policy Document for complete details. The Policy Document is available at www.safa.sa.gov.

Item Covered	Policy Limit
Baggage, Money, Travel Cheques, Travel Documents and Credit Cards	\$20,000
Delayed Baggage – 8 hours or more	\$5,000
Computers and Electronic Equipment	\$10,000
Loss of Deposits and Cancellation Charges	\$100,000
Medical and Additional Expenses	Unlimited
Personal Accident & Sickness – Death & Capital Expenses	\$250,000
Personal Liability	\$10,000,000
Hire Car Excess	\$5,000

Deductibles

The deductible, also referred to as the policy excess, is the first amount you will need to contribute to a claim.

Item Covered	Amount
Money or Travel Documents	\$50
Computers and Electronic Equipment	\$250
Baggage and Personal Belongings – Other than items mentioned above	NIL
Personal Accident – Weekly Benefits	14 Day Excess Period
All Other Sections	NIL

Claims Procedure

- Claim forms, with supporting documents, are required when submitting claims. The claim form is available on the SAFA Insurance Services website www.safa.sa.gov
- Claims should be lodged direct with the insurer, Accident & Health International, by email to claims@ahiinsurance.com.au or facsimile on 02 9251 8700.
- Details of the documents required to support your claim and the claim reporting requirements can be found on the SAFA Insurance Services website.



Emergency assistance anywhere in the world is available by contacting Accident and Health International Assist as follows:

- **Emergency contact number**
+61 2 8330 1222
(Reverse Charge accepted)
- **Email**
help@ahiassist.com.au
- **SMS**
+61 488 863 244